Management Quality Report

#2

The evaluation of the management quality was carried out in the period 06.02.2020. to 16.02.2020, in accordance with procedure stipulated in PQA Guide. The questionnaire was completed by 29 from 63 participants (46,03%).

1. To what extent are you satisfied with the overall management of the KEY project?

- 5 - 22 responses (76%)
- 4 - 7 responses (24%)
- 3 - 0
- 2 - 0
- 1 - 0

Comment:
- Good teamwork.
- The management style is adequate, efficient and transparent for partner organizations.
- There have been some difficulties with the management, but I hope this year it will be 5.
- Everything goes as agreed.
- Responsible, reliable.
- Given the complexity of the project and the large number of partners, I consider it a successful project management so far.
- I would emphasize professionalism.
- We receive all the information on time, we are clear about the tasks that have been given to us and we can contact the management of the KEY project (at the institution) at any time, but still if necessary.
- Project management through the methods of organization, planning and control are carried out and coordinated through the coordination of carrying out the necessary activities for the most efficient realization of this project.

WEBIN

2. What are you particularly satisfied with and what would you like to highlight?
- The meetings are well organized.
- Decisive communication.
- Management contributes to the full communication and cooperation of partner organizations, which leads to the achievement of project goals.
- Easy and fast communication.
- Creative collaboration
- Clarity and information flow.
- Communication, information flow, mutual respect.
- Timely and clear information on project activities, engagement of work package providers.
- Communication.
- Good and clear communication.
- Directing towards project goals.
- Timely information and good networking of all participants.

3. What would you like to improve?
- Visibility and transparency of the project itself as well as the management itself.
- Higher degree involved practitioners.
- Respecting the deadlines set for each project activity.
- The speed of tendering.

4. Evaluate to what extent you consider that the information and instructions you receive from the Project Steering Committee and coordinators are clear and precise?

- 5 - 25 responses (87%)
- 4 - 3 responses (10%)
- 3 - 0
- 2 - 1 response (3%)
- 1 - 0

Comment:
- The instructions are timely, timely coordinated.
- Sometimes a lot of Fwd: and Re: are in emails, as if they don't always arrive at the right address.
- Everything is clear, detailed and transparent.
- Very.

5. To what extent are you satisfied with the degree of your involvement in the project?

- 5 - 25 responses (87%)
- 4 - 2 responses (6%)
- 3 - 1 response (3%)
- 2 - 1 response (3%)
- 1 -0

Comment:
- During the course of the further realization of the project, within the program packages realized so far, I was introduced to and actively involved in the activities envisaged by the project.
- Because of the group dynamics, I would like to be more in contact with colleagues.
- I think that I am sufficiently involved and that I am continuously contributing and easily cooperating with my colleagues, which my superiors have noticed and give me new responsibilities.
- Good communication system, involvement of partners in project-related decision-making, regular reporting on project progress and control of deviations from plan.

6. To what extent are you satisfied with the degree of involvement of other partners in the project?

- 5 - 22 responses (79%)
- 4 - 6 responses (18%)
- 3 - 1 response (3%)
- 2 - 0
- 1 - 0

Comment:
- Partners involved, cooperative.
- Some partners seemed to have not been involved so far, but that's the concept of the project, hopefully soon everyone will be in the "story."
- Because of the group dynamics, I would like to be more in contact with all my colleagues.
- It seems to me that there are institutions where or not all project colleagues are represented to the extent that they should or, on the other hand, there are institutions where only one person represents the whole team. Consequently, it cannot adequately and timely respond to requests.

7. To what extent are you satisfied with the Project Steering Committee approach to conflict and crisis management?

- 5 - 28 responses (97%)
- 4 - 0
- 3 - 1 response (3%)
- 2 - 0
- 1 - 0

Comment:
- I would not say there were conflicts. I have only witnessed constructive and argumentative discussions.
- I have no knowledge that there have been conflicts and crises so far. If so, they have obviously been successfully resolved / overcome, which would indicate the efficient and quality work of the Management Team.
- I don't think there were any, and I hope there won't be any, and I believe the Management Team is capable of solving them.
- They do their job well.
- There are hardly any crisis situations.
- They are great!

8. To what extent are you satisfied with the finance management in the project (e.g. payment of travel expenses and fees, filling in forms, etc.)?

- 5 - 23 responses (80%)
- 4 - 3 responses (10%)
- 3 - 3 responses (10%)
- 2 - 0
- 1 - 0

Comment:
- My position on the project does not imply insight into financial management.
- Responsible and transparent.
- After a little "delaying" this issue, I think this is in perfect order now.
- I believe everything is OK.
- The delay in the procurement of equipment for the Centers at schools causes a delay in the second tranche of funds, that is, the lack of funds for the implementation of project activities.

9. What risks can you identify in the continuation of the project?

- The problem, i.e. significant delay in the procurement of equipment.
- Sustainability and motivation.
- Tender for equipment that would be good to realize as soon as possible.
- Respect for deadlines.
- A big project carries great risk.
- Changing the status of vocational colleges, ie. establishment of academies.
- I think the real risk is Brexit, but it goes beyond our powers, so it will be resolved in higher instances.
- Procurement of equipment and little concern that the goals and objectives of the project are "easily" understood (on the one hand it seems as though they are easily attainable, and on the other the feeling that "someone else will finish it").
- If we continue like this there is no risk!
- Project delay.
- Delay in procurement of equipment for School Centers, lack of funds for the implementation of project activities, primarily planned trips, fees for engaging in the project.

Conclusion:

Number of respondents is still below 50%.

There is little progress in satisfaction with the management of KEY project. 76% of respondents are very satisfied (no change in comparison with October 2019), but there are no unsatisfied respondents (in comparison with 2% in October 2019).

There are still comments drawing attention to the need for the better internal visibility of the project within partner institutions.

Delaying of tendering procedure is also the issue of concern.

Perception of self-involvement in the project and involvement of other partners in the project notably improved.

Major risks identified refer to delays in equipment procurement, BREXIT (UK partner involvement) and changes introduced in transformation of Colleges into Academies.