

PROJECT: KEEP EDUCATING YOURSELF- KEY
Ref. 598977-EPP-1-2018-RS-1-EPPKA2-CBHE-JP

7th MANAGEMENT QUALITY REPORT

- INTRODUCTION

The evaluation of the quality of project management was carried out in the period between October 8th and October 18th, 2022, in accordance with the procedure stipulated in PQA Guide. The questionnaire was completed by 65 out of 85 participants (76,47%).

FINDINGS

1. To what extent are you satisfied with the overall management of the KEY project so far?

- 5 - 48 responses (73,85 %)
- 4 - 12 responses (18,46 %)
- 3 - 5 responses (7,69 %)
- 2 - /
- 1 - /

Comments:

- I am very satisfied with the project management. This has been a complex endeavor and the project management team proved to up to the task.
- There have been some issues in the previous period regarding certain project activities (the study visits to the BCU). I think that the project management team was very helpful and patient, but perhaps some partners needed additional help with certain activities.
- The communication was frequent and efficient, and every information was provided on time and in a very clear way.
- I feel that in the period behind us the project management team could have been more available for additional information and help.
- Communication was good. Everything was ok.

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2. What are you particularly satisfied with and what would you like to highlight?

- The project management team led by the coordinator was very active and available in an effort to assist every partner finish their duties on time.
- The coordinator was available all the time, and emails were answered quickly and they were very helpful.
- The team did some serious work and I am looking forward to working with these people again.
- Some very demanding tasks and project activities have been implemented in a successful and quality way. Great job!

3. What would you like to improve?

- Nothing special.
- For some future reference, maybe some procedures could have been explained in more detail to avoid misunderstandings.
- I would like to see more flexibility in partner institutions and a greater readiness to learn and improve.

4. Evaluate to what extent you consider that the information and instructions you receive from the Project Steering Committee and coordinators are clear and precise?

- 5 - 52 responses (80%)
- 4 - 13 (20%)
- 3 - /
- 2 - /
- 1 - /

Comments:

- The information and instructions have been clear and precise from the beginning and I have no objections whatsoever.
- Everything went smoothly.
- I think that they could have been more sensitive to the needs of some partners in the sense that not all of us are familiar with some procedures, and we need additional help.
- I am satisfied with the quality of information I received, as well as with the efficiency of the Committee.

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5. To what extent are you satisfied with the degree of your involvement in the project?

- 5 - 53 responses (81,54%)
- 4 - 9 responses (13,85%)
- 3 – 3 responses (4,61%)
- 2 - /
- 1 - /

6. To what extent are you satisfied with the degree of involvement of other partners in the project?

- 5 - 35 responses (53,85%)
- 4 - 20 responses (30,77%)
- 3 - 10 responses (15,38 %)
- 2 - /
- 1 - /

7. To what extent are you satisfied with the Project Steering Committee approach to conflict and crisis management?

- 5 - 64 responses (98,46%)
- 4 – 1 response (1,54%)
- 3 - /
- 2 - /
- 1 - /

Comment:

- The Committee was up to the task.
- I didn't see that the Committee resolved such situations.
- The project appears to have been implemented without major conflicts or internal crisis
- I am very satisfied with the Steering Committee.

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8. To what extent are you satisfied with the finance management in the project (e.g. payment of travel expenses and fees, filling in forms, etc.)?

- 5 - 65 responses (100%)
- 4 - 0
- 3 - 0
- 2 - 0
- 1 - 0

9. What risks can you identify in the continuation of the project?

- At this point I see no risks.

CONCLUSIONS & RECOMMENDATIONS

The last evaluation questionnaire aroused the most interest and the biggest number of respondents filled in this particular survey. According to the respondents' feedback, one can conclude that the consortium members are very satisfied with the project implementation flow in the period preceding the project completion. The partnership is generally very satisfied with the manner in which the project has been managed so far, and they would like to continue the established cooperation even in some future projects. According to the respondents, the Project Steering Committee and the coordinator did an excellent job managing and coordinating such a complex and numerous partnership structure, and all respondents are convinced to a greater or lesser degree that the project will reach the closure with some fantastic quality results to show.

With the project completion quickly approaching, the respondents no longer perceive any risks as they are convinced that all project activities have been completed in a more than a satisfactory manner.